RV rental complaints study · 2026

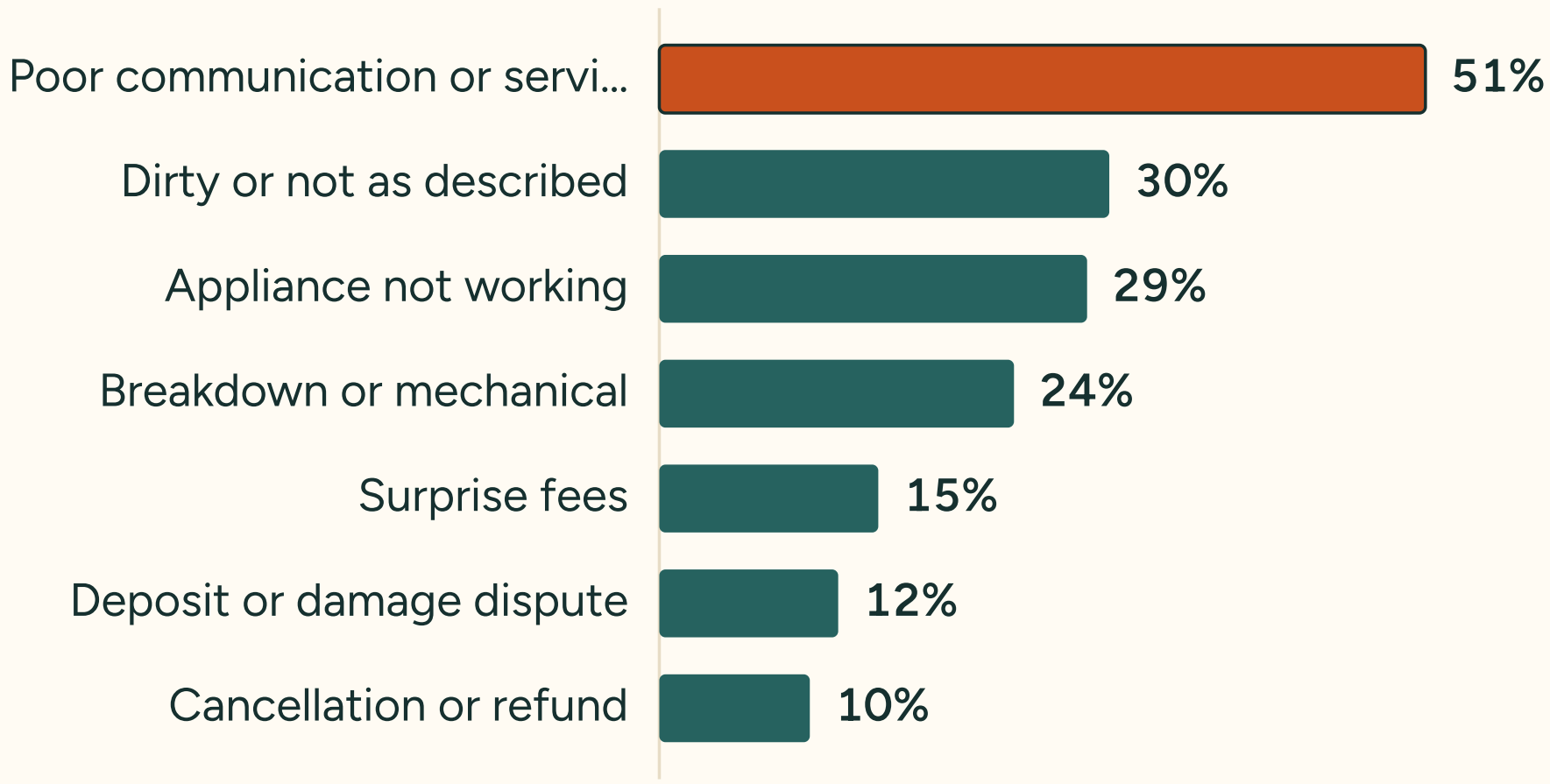
Half of bad RV rental reviews are about communication

Share of 917 one- and two-star Google reviews of US RV rental companies mentioning each problem, 2012 to Oct 2026.

51.4%
mention poor communication or service

28.7%
mention a broken A/C, fridge or generator

29.3%
of bad reviews got an owner reply



Source: RV Rental Atlas analysis of 917 coded 1-2 star Google reviews of US RV rental companies, 2012–Oct 2026.

rvrentalatlas.com